



Collateral Insurance Tracking & Member Notices (CPI) **Effective March 1, 2006**

As your lender, Sun Federal Credit Union works hard to provide you the products and services to help you be your strongest financially. One of the ways in which we do that is to offer competitive rates on loans.

As a member of Sun Federal Credit Union, upholding the terms of your loan agreement helps us maintain those competitive rates. For example, as part of your loan agreement, the collateral on your loan must be properly insured against physical damage. Should you ever experience a lapse in your coverage due to a simple oversight or financial hardship, Sun Federal Credit Union is at risk for sustaining a loss on that collateral should it become damaged. By preventing losses from happening, we are able to refrain from passing additional costs onto borrowers.

Therefore, to help us all make sure insurance on collateralized loans is up to date and not exposing us to potential losses, we have partnered with CUNA Mutual Group to provide an insurance tracking service that identifies when an insurance lapse has occurred. Should a lapse occur, a letter would be mailed reminding you to reinstate the proper level of insurance on your loan. It's that simple!

Tracking insurance and sending reminder letters when necessary allows Sun Federal Credit Union to:

- Keep rates lower for you by reducing uninsured losses
- Keep you and the collateral on your loan properly protected

If you receive a notice of insurance requirement reminder, you may provide evidence of insurance by any of the following methods:

- 1) You or your Insurance Agent can fax a copy of your policy 24 hours a day (please allow 2 days for processing) to **1-800-847-3144**.
- 2) Your Agent or company can call us 24 hours a day at **1-800-366-2450**, **select option 1** for service.
- 3) Contact us online at www.cunamutual.com/verifyinsurance
- 4) You or your Agent can mail a copy of your policy to:
Sun Federal Credit Union
1627 Holland Road
Attn: Protection and Collections Specialist
Maumee, OH 43537-1622

We hope adding this service reinforces your decision to have joined Sun Federal Credit Union. If you have any questions regarding this information, please contact Michelle Meeker, Protection and Collections Specialist, at 419-893-2170 ext. 368 or 1-800-768-0945 ext. 368.